

Solving the embedded video in pdf won't play problem.

EMC say you need Flash installed and Adobe Reader 8+ but an error occurs saying Flash Player is not installed.

The solution is to go to <https://helpx.adobe.com/acrobat/using/flash-player-needed-acrobat-reader.html> and follow the instructions (shown here in the screenshot of the page).

Individuals should follow the instructions under 'Flash Player installs for end users'.

IT people working in schools may wish to follow the instructions for 'Flash Player installs for IT'.

The screenshot shows the Adobe Help Center page for 'Flash Player needed | Acrobat, Acrobat Reader'. The page is structured as follows:

- Header:** Adobe logo, navigation links for Creativity & Design, Marketing & Analytics, PDF & E-signatures, Business Solutions, and Support. A search bar is located on the right.
- Sub-headers:** ACROBAT, Learn & Support, Get Started, User Guide (selected), and Tutorials.
- Breadcrumbs:** Acrobat User Guide > Workspace. A dropdown menu for 'Select an article' is visible.
- Main Content:**
 - Why an alert about Flash Player?**

You need Flash Player to view Flash content in PDFs, PDF Portfolios, and other features. Adobe Reader and Acrobat no longer include Flash Player, and features that require Flash now leverage the machine's local copy of Flash. This new strategy allows users and administrators to manage Flash Player updates independently of Acrobat product updates.
 - Flash Player installs for end users**
 - 1 Visit the Adobe Flash Player Download page - for [Windows](#) | for [Mac](#).
 - 2 Click **Install Now**. The Flash Player installer is downloaded to your computer.
 - 3 Open or double-click the downloaded file to begin the installation.
 - 4 Follow onscreen instructions to complete the installation.
 - Flash Player installs for IT**

Enterprise IT and administrators should download an installer suitable for distribution across their organization by starting here: [Flash Player Distribution](#).
 - System requirements for Flash Player**

See [Adobe Flash Player Tech specs](#).
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